 **General Inquiries:**

* *User:* "How does this price prediction work?"
* *Bot:* "I use a machine learning model to analyze various factors such as the car's make, model, year, mileage, and more to predict the current market value."

 **Price Factors:**

* *User:* "What factors affect the price of a used car?"
* *Bot:* "The main factors are the car’s make, model, year, condition, mileage, and market demand. Other aspects like special features or modifications can also influence the price."

 **Estimate Clarifications:**

* *User:* "Why is my car's price lower than expected?"
* *Bot:* "The price could be lower due to high mileage, age, or the current demand for that particular make and model. Market conditions can change, affecting prices."

 **Market Trends:**

* *User:* "Are used car prices increasing or decreasing right now?"
* *Bot:* "Currently, prices for used cars are [rising/falling], due to factors like demand, supply chain issues, or economic conditions."

 **Car-Specific Advice:**

* *User:* "Is it a good time to sell my car?"
* *Bot:* "It depends on the demand for your car's make and model. If there's high demand, you might get a good price. I can help estimate the value to give you a better idea!"

 **Resale Information:**

* *User:* "How can I increase the resale value of my car?"
* *Bot:* "Keeping up with regular maintenance, repairing any damages, and keeping the mileage low can help boost the resale value."

 **Technical Support:**

* *User:* "I'm having trouble using the chatbot. Can you help?"
* *Bot:* "Sure! You can ask me for car details step-by-step, and I'll guide you through the process. Just start by telling me your car's make."

 **Other Car-Related Queries:**

* *User:* "Can you tell me about the most reliable used cars?"
* *Bot:* "Some of the most reliable used cars are known to be [Toyota, Honda, Ford, etc.]. It depends on what you're looking for!"

 **Service-related Queries:**

* *User:* "What information do you need to estimate the car price?"
* *Bot:* "I’ll need details like the make, model, year of registration, mileage, and kilometers driven to give an accurate estimate."

version: "3.0"

nlu:

- intent: ask\_mileage

examples: |

- What is mileage?

- Can you explain what mileage means?

- How does mileage affect the car's value?

- intent: ask\_car\_details

examples: |

- Can you provide details about the car?

- What information do you need about the car?

- Tell me about the car features.

- intent: ask\_price\_calculation

examples: |

- How is the price calculated?

- What factors influence the car's price?

- Can you explain how you determine the price?

- intent: ask\_condition

examples: |

- What do you mean by car condition?

- How does the condition of a car affect its price?

- What factors determine the condition of a car?

- intent: ask\_warranty

examples: |

- What is a warranty?

- How does a warranty affect a used car?

- Do used cars come with a warranty?

- intent: ask\_financing\_options

examples: |

- What financing options are available?

- Can you tell me about loans for used cars?

- What are the payment plans for buying a used car?

- intent: ask\_inspection

examples: |

- Why is a pre-purchase inspection important?

- What should I look for during a car inspection?

- Can you recommend an inspection process?

- intent: ask\_service\_history

examples: |

- Why is service history important?

- What does a complete service history include?

- How can I get a car's service history?